

Delivering Constructive Criticism Workshop

Delivering Constructive Criticism is very challenging. In this workshop participants will gain valuable knowledge and skills that will assist them with this challenging task. When an employee commits an action that requires feedback or criticism it needs to be handled in a very specific way.

Constructive Criticism if done correctly will provide great benefits to your organisation. It provides the ability for management to manage problematic behaviors and develop well rounded and productive employees. Constructive feedback tells employees that managers do care about them and that management is willing to invest in their employees.

Workshop Objectives:

- Understand when feedback should take place
- Learn how to prepare and plan to deliver constructive criticism
- Understand Transactional Analysis and response patterns
- Determine the appropriate atmosphere in which it should take place
- Identify the proper steps to be taken during the session
- Know how emotions and certain actions can negatively impact the effects of the session
- Recognise the importance of setting goals and the method used to set them
- Uncover the best techniques for following up with the employee after the session



For more information
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